

BOOKING AGREEMENT:

The booking is confirmed by a 70% non-refundable deposit, payable upon booking. The remaining 30% non-refundable balance is due 5 weeks prior to arrival. In the event of cancellation by the tenant, the full amount paid will be retained by the owner. For bookings made less than one month in advance, we require full payment at the time of booking.

Payments:

Tourist tax: included in the price.

Security deposit of €500 in cash upon arrival.

We accept checks, cash, and Express payment via a link. We do not accept bank transfers or credit cards, which are not secure.

We do not accept checks less than 5 weeks old due to bank guarantee requirements.

The inventory will be taken in our presence upon your arrival and departure:

Any broken item must be reported and paid for. We require our guests to have comprehensive insurance coverage and proof of liability insurance.

The pottery from the local potter must be paid for if it is broken or chipped.

For children, alternative, less fragile tableware is available.

TOILETS:

All towels and bed linens are provided, except for slippers.

Arrivals and Departures:

We receive guests by appointment, in half-hour increments, between 5:00 PM and 9:30 PM.

The visit lasts approximately 30 minutes.

Late arrivals after 10:30 PM are not possible.

We must know your arrival time at least 24 hours in advance.

We ask that you inform us of your departure time the day before your departure. Check-out is before 10:00 AM.

Miscellaneous:

Pets are not allowed, except in special cases with prior arrangement by telephone only in 'Les Deux Ours', with a supplement of 15 euros per day.

Parties are not permitted in the apartments; we value the peace and quiet of our guests and the neighborhood.

Music is not allowed outdoors.

Smoking is only permitted outdoors.

We do not offer breakfast.

For safety and regulatory reasons, outside visitors are not permitted on the premises.

"Les Deux Ours": maximum 3 people with reservations.

"Sous la Lune": maximum 5 people with reservations.

Your reservation is not valid without the signature of this contract.

Cleaning:

Cleaning is your responsibility. (New government regulations.)